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## Dear Sir/Madam

Suffolk Acre, your local community council is working to support services available to rural communities and would like your views on the current financial/ banking services offered by the Post Office and any new services you would like be introduced.

The government would like to know what communities think about adding to the financial and banking services already on offer and to this end we are gathering evidence to respond to their consultation on this proposal. Full details can be found at <http://www.berr.gov.uk/consultations/page53848.html>

If you would like to take part in the consultation please would you answer the following questions and send your reply to Jasmine Joolia [jasmine.joolia@suffolkacre.org.uk](mailto:jasmine.joolia@suffolkacre.org.uk) or post it to her **by 14 February** at:

Suffolk ACRE, Brightspace, 160 Hadleigh Road, Ipswich, Suffolk, IP2 0HH.

1. What do you value about the Post Office's existing financial, banking and payment services and what determines whether you use them?
2. Do the products or services offered by post banks around the world provide any opportunities for the development of banking or financial services at the Post Office in the UK?
3. Do you agree that these are the right values for banking at the Post Office i.e. universal, trusted and sustainable?
4. Do you think these are the right areas and products to focus on?
5. What new financial services would you like to see available at your local Post Office?
6. The Government already offers and supports substantial credit services for people on low incomes, such as Social Fund loans and credit unions; what other range of services could the Post Office offer to support those on low incomes and address financial exclusion and how could these best be made to work together?

Yours faithfully

*Gillian Benjamin*

Business Support team

Suffolk Action with Communities in Rural England is an independent charity enabling the development of community self-help projects, tackling disadvantage and building the capacity of the charitable sector in Suffolk for 7 decades

